

## BIRTHDAYS AT CROWN – HOTEL OFFER FOR CROWN REWARDS MEMBERS TERMS AND CONDITIONS

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1. **Promoter:** Burswood Nominees Limited ABN 24 078 250 307 as trustee for The Burswood Property Trust ABN 35 491 489 282 trading as Crown Perth, Great Eastern Highway Burswood, Western Australia 6100.
2. **Eligibility:** Crown Rewards Members, who have not been excluded for any reason from the property of the Promoter, Crown Melbourne or Crown Sydney, and whose principal place of residence is in Western Australia (**Eligible Members**).
3. **Offer Period:** The offer is available to Eligible Members during the month of their birthday as noted in the Crown Rewards database. This offer can only be redeemed for one stay (1) per Eligible Member during the Offer Period.
4. **Offer:** During the Offer Period, Eligible Members are entitled to redeem the following at the Promoter's Crown Towers, Crown Metropol, or Crown Promenade (**Participating Hotels**) at Crown Perth:

### Complimentary Enhancements

All Eligible Members with a hotel booking at Crown Perth during the Offer Period shall receive the following complimentary enhancements when they book their stay through the Reservations Team on 1800 88 99 88 between 8am and 5pm, Monday to Friday:

- A bottle of sparkling wine delivered to the guest's room during their stay.
- 12pm check out.
- Valet parking for one (1) vehicle
- Buffet breakfast for two (2) guests on the first morning of the stay:
  - Epicurean for Crown Towers bookings, Atrium for Crown Metropol bookings and Market & Co for Crown Promenade bookings.

### Hotel discounts:

The following discounts are applicable across Participating Hotels for each of the Crown Rewards Membership Tiers on the best available room rate only:

- Black & Platinum Tier: 20%.
- Gold Tier: 15%.
- Silver Tier: 10%.
- Member Tier: No discount available.

5. **Claim of Offer:**
  - a) Eligible Members must make a booking online at a Participating Hotel for a date during the Offer Period.
  - b) Eligible Members must present their Crown Rewards Membership Card at check-in at a Participating Hotel to receive the Offer.
  - c) The Offer is not transferrable, cannot be exchanged or redeemed for cash, and cannot be used in conjunction with any other offer or discount (including advance purchase, Crown Rewards discounts and other reward/redemption rates (including airlines)).
  - d) Reservations at Participating Hotels are subject to the Cancellation Policy, which is accessible at the time of booking.
6. **Conditions of Offer:** Accommodation at a Participating Hotel is subject to availability and advanced bookings are required. Some blackout periods or limited availability may apply to special event periods and public holidays. This Offer is exclusive to Crown Rewards Members.

Discount applies to best available room rate only. Room service, food and beverage charges, travel to and from Crown Perth are not included in the Offer. Eligible members shall be responsible for all charges, including standard rates for additional persons for breakfast or valet parking charges for additional vehicles. Crown Rewards points will not be awarded to the Crown Rewards Member under this Offer. If complimentary items are not redeemed prior to check out, they will be deemed forfeited. No cash value.

Cash, debit or credit card payment only. A fee of 1.15% applies to accounts settled by credit card. Cancellations within 24-hours of check-in will result in forfeiture of the full fee payable for the hotel stay booked by the Eligible Member and this Offer.

7. **Force Majeure:** The Promoter will not be responsible for any forces of nature, acts of God, war (declared or undeclared), riot, explosion, acts of terrorism, labour or industrial dispute including strike, action or inaction of Government, forced or Government imposed closure of the venue or cessation of or interruption

to trade and any other acts which are not reasonably within the control of the Promoter which may affect the Offer. If one or more of these acts occur, the Promoter reserves the right to cancel the Offer, defer the Offer to a different date, or change these Terms and Conditions. Any change to the Offer in these circumstances will be communicated to Eligible Members as soon as practicable.

8. **Lost, Delayed Communication:** The Promoter will not be responsible for any delayed, lost or misdirected mail or any other communication.
9. **Release:** To the fullest extent permissible by law, Eligible Members and any other person partaking in any component of the Offer, releases and indemnifies the Promoter from any claim, loss, damage, injury, expense, cost or charge sustained or in any way incurred in connection with the Offer or their participation in the Offer. The Promoter, its related bodies corporate, their officers, employees and agents will not be liable for any loss, damage or personal injury whatsoever (including but not limited to direct, indirect, consequential and economic loss) suffered or sustained in connection with this Offer, the promotion of this Offer, or the use of any Offer, except for any liability which cannot be excluded by law. Further, to the fullest extent permitted by law, the Promoter excludes liability for any problems or technical malfunction of any telephone network or lines, computer online systems, servers, or providers, computer equipment, software, human error or omission, technical problems or traffic congestion on the Internet or any website, or any unauthorised intervention, or any combination thereof, including any non-delivery or corruption of entries to the Promoter, injury or damage to any Eligible Member or any other person's computer related to or resulting from participation in or down-loading any materials in this Offer. The Promoter's responsibility for the provision of this Offer is limited the items described in these Terms and Conditions, the Promoter accepts no further liability or commitment beyond those stated and is not liable for any failure of the Promoter's agents or contractors to supply the Offer as stated. All times are best estimates only and the Promoter does not guarantee that events will take place exactly at the times stated.
10. **Disputes:** In the event of a dispute, the decision of the Promoter is final and binding and no correspondence will be entered into.
11. **Alteration of Terms and Conditions:** The Promoter reserves the right to alter these Terms and Conditions to address any misinterpretation, misinformation or misunderstanding that may arise in the application of these Terms and Conditions, as is permitted by law. The Promoter's decision will be final.
12. **Acceptance of Terms and Conditions:** Participation in the Offer constitutes an acceptance of these Terms and Conditions.
13. **Cancellation of the Offer:** The Promoter reserves the right to cancel the Offer at any time for any reason whatsoever.
14. **Responsible Service of Alcohol:** The Promoter practises the Responsible Service of Alcohol. Complimentary sparkling wine included in the Offer is only available for Eligible Member and persons over 18 years.