



AWARENESS. ASSISTANCE. SUPPORT.

Responsible Gaming Centre 1800 801 098

Helpline 1800 858 858

gamblinghelponline.org.au

Instructions for submitting an online Application for Self Exclusion from Crown Casinos

This document outlines the instruction on how to apply for a Self Exclusion online. Your application will only be considered once you have completed, signed, and submitted all required documents. If your documents are not correctly submitted the Responsible Gaming Team may reach out to you.

Before submitting your online Application

Please ensure that you read the terms and conditions of the Application carefully and that you understand them before submitting your Application.

If you have any questions about the Application, the Self Exclusion process or these instructions please contact the Responsible Gaming Team at Crown Perth on 1800 801 098, available 24 hours a day, seven days a week.

It is strongly recommended that, prior to completing this application, you discuss this matter with your legal advisor, counsellor and members of your family if you have not already done so.

Making an online Application

To make an Application, you must complete the following steps in accordance with these instructions:

- Upload a colour copy of your current photo identification which is certified by an authorised professional.
- Attach a recent high-resolution headshot photograph of yourself.
- If you also wish to self exclude from The Star Casinos you must submit a completed copy of the New South Wales Casinos Application for Self Exclusion. (Note: Even if you do not elect to self exclude from Star, Crown is required by law to share your exclusion status with the Star Casino group); and
- Complete the Online Self Exclusion Questionnaire (please answer every question where indicated).



Submitting your online Application

Once you have completed your Application, press the Submit Application button at the end of the form. Any errors or incomplete questions will be flagged at this time. You will receive notification that your Application has been submitted via your requested method of communication.

Your Application will then be reviewed by the Responsible Gaming Team, if there are any issues with your Application, the Responsible Gaming Team will contact you to help complete the Application.

What happens next?

If you have indicated in the Online Self Exclusion Questionnaire that you would like us to contact you to discuss your Application, we will contact you when we receive it. If you have indicated that you do not wish to be contacted to discuss your Application, we will not contact you.

Regardless of whether you have indicated that you wish for us to contact you to discuss your Application, you will be issued with the Self Exclusion Orders once we receive your completed Application.

You will no longer receive marketing and gambling related promotional material from Crown. We recommend you unfollow all Crown social media relating to gambling.

Revoking (ending) an Application for Self Exclusion

An application to revoke a Self Exclusion may be made after the minimum nominated period stated in the Self Exclusion Agreement or Orders has passed by submitting an Application for Revocation of Self Exclusion. Applicants are required to successfully complete the revocation process before being permitted to return to the Casino.

Support and assistance

We would like to take this opportunity to remind you that Crown Perth has a dedicated Responsible Gaming Team on site. The team is available 24 hours a day, seven days a week and can provide information, support, assistance and/or referral to community and government services in a confidential and discrete manner. You may also like to visit our website at www.gamblersresponsibly.com.au

We appreciate that changing your gaming behaviour can be difficult, but obtaining external support can make a difference to your success. Some options for external support include:

- Gambling Help W.A. is a free and confidential counselling service offered by Centrecare Perth. The counsellors at Gambling Help W.A. specialise in assisting with problem gambling behaviours and can also help with a variety of other life issues, including relationship and financial counselling. Gambling Help W.A. can be contacted on 9325 6644.
- Support, information, and counselling services are available 24 hours a day, seven days a week online at www.gamblinghelponline.org.au or by telephoning 1800 858 858.
- Alternatively, you may prefer to seek assistance from a psychologist, psychiatrist, counsellor, medical practitioner or other person suitably qualified. If you would like a referral to a psychologist or psychiatrist we recommend making an appointment with your General Practitioner for more information.

If you have any queries or questions regarding these matters, please do not hesitate to contact the Responsible Gaming Team on 1800 801 098.

Yours sincerely,
The Responsible Gaming Team
Crown Perth



List of Authorised Witnesses

Schedule 2 to the Oaths, Affidavits and Statutory Declarations Act 2005 (WA):

Item	Formal description	Informal description
1.	A member of the academic staff of an institution established under any of the following Acts — <ul style="list-style-type: none"> • Curtin University Act 1966; • Edith Cowan University Act 1984; • Murdoch University Act 1973; • University of Notre Dame Australia Act 1989; • University of Western Australia Act 1911; • Vocational Education and Training Act 1996 	Academic (post-secondary institution)
2.	A member of any of the following bodies — <ul style="list-style-type: none"> • Association of Taxation and Management Accountants (ACN 002 876 208); • CPA Australia (ACN 008 392 452); • The Institute of Chartered Accountants in Australia (ARBN 084 642 571); • Institute of Public Accountants (ACN 004 130 643); • National Tax & Accountants' Association Limited (ACN 057 551 854). 	Accountant
3.	A person who is registered under the <i>Architects Act 2004</i> .	Architect
4.	An Australian Consular Officer within the meaning of the <i>Consular Fees Act 1955</i> of the Commonwealth.	Australian Consular Officer
5.	An Australian Diplomatic Officer within the meaning of the <i>Consular Fees Act 1955</i> of the Commonwealth.	Australian Diplomatic Officer
6.	A bailiff appointed under the <i>Civil Judgments Enforcement Act 2004</i> .	Bailiff
7.	A person appointed to be in charge of the head office or any branch office of an authorised deposit-taking institution carrying on business in the State under the <i>Banking Act 1959</i> of the Commonwealth.	Bank manager
8.	A member of Governance Institute of Australia Ltd (ACN 008 615 950).	Chartered secretary, governance adviser or risk manager
9.	A person who is registered under the <i>Health Practitioner Regulation National Law (Western Australia)</i> in the pharmacy profession.	Chemist
10.	A person who is registered under the <i>Health Practitioner Regulation National Law (Western Australia)</i> in the chiropractic profession.	Chiropractor
11.	A person registered as an auditor or a liquidator under the <i>Corporations Act 2001</i> of the Commonwealth.	Company auditor or liquidator
12.	A judge, master, magistrate, registrar or clerk, or the chief executive officer, of any court of the State or the Commonwealth.	Court officer



Item	Formal description	Informal description
13.	A member of the Australian Defence Force who is — <ul style="list-style-type: none"> • an officer within the meaning of the <i>Defence Force Discipline Act 1982</i> of the Commonwealth; or • a non-commissioned officer within the meaning of that Act with 5 or more years of continuous service; or • a warrant officer within the meaning of that Act. 	Defence force officer
14.	A person registered under the <i>Health Practitioner Regulation National Law (Western Australia)</i> in the dental profession whose name is entered on the Dentists Division of the Register of Dental Practitioners kept under that Law.	Dentist
15.	A person who is registered under the <i>Health Practitioner Regulation National Law (Western Australia)</i> in the medical profession.	Doctor
15A.	A person appointed under the <i>Parliamentary and Electorate Staff (Employment) Act 1992</i> section 4(1)(b)(i) or (2)(b)(i)	Electorate officer of a member of State Parliament
16.	A member of the Institution of Engineers, Australia, other than at the grade of student.	Engineer
17.	The secretary of an organisation of employees or employers that is registered under one of the following Acts — <ul style="list-style-type: none"> • <i>Industrial Relations Act 1979</i>; • <i>Workplace Relations Act 1996 of the Commonwealth</i>. 	Industrial organisation secretary
18.	A member of the National Insurance Brokers Association of Australia (ACN 006 093 849).	Insurance broker
19.	A Justice of the Peace.	Justice of the Peace
19A.	A person who is a member of the Authority's staff within the meaning given to that term by the <i>Land Information Authority Act 2006</i> section 3.	Landgate officer
20.	An Australian lawyer within the meaning of that term in the <i>Legal Profession Act 2008</i> section 3.	Lawyer
21.	The chief executive officer or deputy chief executive officer of a local government.	Local government CEO or deputy CEO
22.	A member of the council of a local government within the meaning of the <i>Local Government Act 1995</i> .	Local government councillor
23.	A member of the Australasian Institute of Chartered Loss Adjusters (ACN 074 804 167).	Loss adjuster
24.	An authorised celebrant within the meaning of the <i>Marriage Act 1961</i> of the Commonwealth.	Marriage celebrant
25.	A member of either House of Parliament of the State or of the Commonwealth.	Member of Parliament
25A.	A person registered under the <i>Health Practitioner Regulation National Law (Western Australia)</i> in the midwifery profession.	Midwife



Item	Formal description	Informal description
26.	A minister of religion registered under Part IV Division 1 of the <i>Marriage Act 1961</i> of the Commonwealth.	Minister of religion
27.	A person registered under the <i>Health Practitioner Regulation National Law (Western Australia)</i> in the nursing profession.	Nurse
28.	A person registered under the <i>Health Practitioner Regulation National Law (Western Australia)</i> in the optometry profession.	Optometrist
28A.	A person registered under the <i>Health Practitioner Regulation National Law (Western Australia)</i> in the paramedicine profession.	Paramedic
29.	A registered patent attorney under the <i>Patents Act 1990</i> of the Commonwealth.	Patent attorney
30.	A person registered under the <i>Health Practitioner Regulation National Law (Western Australia)</i> in the physiotherapy profession.	Physiotherapist
31.	A person registered under the <i>Health Practitioner Regulation National Law (Western Australia)</i> in the podiatry profession.	Podiatrist
32.	A police officer.	Police officer
33.	The person in charge of an office established by, or conducted by an agent of, Australia Post within the meaning of the <i>Australian Postal Corporation Act 1989</i> of the Commonwealth.	Post office manager
34.	A person registered under the <i>Health Practitioner Regulation National Law (Western Australia)</i> in the psychology profession.	Psychologist
35.	A public notary within the meaning of the <i>Public Notaries Act 1979</i> .	Public notary
36.	An officer of the Commonwealth public service.	Public servant (Commonwealth)
37.	A person who is employed under the <i>Public Sector Management Act 1994</i> Part 3.	Public servant (State)
38.	The holder of a licence under the <i>Real Estate and Business Agents Act 1978</i> .	Real estate agent
39.	The holder of a licence under the <i>Settlement Agents Act 1981</i> .	Settlement agent
40.	The Sheriff of Western Australia and any deputy sheriff appointed by the Sheriff of Western Australia.	Sheriff or deputy sheriff
41.	A licensed surveyor within the meaning of the <i>Licensed Surveyors Act 1909</i> .	Surveyor
42.	A person registered under the <i>Teacher Registration Act 2012</i> .	Registered teacher
43.	A member, registrar or clerk, or the chief executive officer, of any tribunal of the State or the Commonwealth.	Tribunal officer
44.	A registered veterinary surgeon within the meaning of the <i>Veterinary Surgeons Act 1960</i> .	Veterinary surgeon

