

TERMS AND CONDITIONS
Birthdays at Crown 2X Point Multiplier – November 2023

1. **Promotion:** Birthdays at Crown 2X Point Multiplier – November 2023
2. **Promoter:** Burswood Nominees Limited ABN 24 078 250 307 as trustee for The Burswood Property Trust ABN 35 491 489 282 trading as Crown Perth, Great Eastern Highway Burswood, Western Australia 6100.
3. **Promotional Period:** The Promotion will run from 6am on Wednesday 1 November 2023 to 5.59am on Friday 1 December 2023. All times recorded throughout these Terms and Conditions are in Australian Western Standard Time.
4. **Eligibility:** All Crown Rewards members whose birthday is in November and who have not been excluded for any reason from the property of the Promoter, Crown Melbourne or Crown Sydney and whose Home Property is Crown Perth are eligible to participate in the Promotion (**Eligible Members**).
5. **Promotion:** Points earned at Crown Perth by Eligible Members with their Crown Rewards membership during the Promotional Period will be multiplied by two (2) times. Points earned must comply with the Crown Rewards Rules, visit <https://www.crownperth.com.au/crown-rewards/terms-conditions/rules> for the terms and conditions.

Points multiplied do not contribute to Status Credits or towards earned entries to promotions. Points earned during the Promotional Period will be manually adjusted and credited to the Eligible Member's Crown Rewards account by 11.59pm on Friday 8 December 2023 following the Crown Rewards Points being earned. No adjustments will be made after this date.

In the event of any technical malfunction, manual adjustments will be made to relevant Eligible Member's account and will be processed by 11.59pm on Friday 15 December 2023 where practicable.

6. **Force Majeure:** The Promoter will not be responsible for any forces of nature, acts of God, war (declared or undeclared), riot, explosion, acts of terrorism, labour or industrial dispute including strike, action or inaction of Government, forced or government imposed closure of the venue or cessation of or interruption to trade and any other acts which are not reasonably within the control of the Promoter which may affect the Promotion. If one or more of these acts occur, the Promoter reserves the right to cancel the Promotion, defer the Promotion to a different date, or change these Terms and Conditions. Any change to the Promotion in these circumstances will be communicated to eligible entrants as soon as practicable.
7. **Indemnity:** To the fullest extent permissible by law, each Eligible Member and any person partaking in any component of the Promotion, releases and indemnifies the Promoter from any claim, loss, damage, injury, expense, cost or charge sustained or in any way incurred in connection with the Promotion or participation in Promotion or the use of the prize. The Promoter, its related bodies corporate, their officers, employees and agents will not be liable for any loss, damage or personal injury whatsoever (including but not limited to direct, indirect, consequential and economic loss) suffered or sustained in connection with this Promotion, the promotion of this Promotion, or the use of any prize, except for any liability which cannot be excluded by law.
8. **Liability:** To the fullest extent permitted by law, the Promoter excludes liability for any problems or technical malfunction of any telephone network or lines, computer online systems, servers, or providers, computer equipment, software, technical problems or traffic congestion on the Internet or any website, or any unauthorised intervention, human error or omission or any combination thereof, including any non-delivery or corruption of entries to the Promoter, injury or damage to participants' or any other person's computer related to or resulting from participation in or down-loading any materials in this Promotion. The Promoter's responsibility for the provision of prizes is limited to the prizes as described in these terms and conditions, the Promoter accepts no further liability or commitment beyond those stated. The Promoter is not liable for any act, omission, failure or delay by the Promoter that is due to any acts which are not reasonably within its control, including as a result of any technical malfunction. All times are best estimates only and the Promoter does not guarantee that events will take place exactly at the times stated.
9. **Disputes:** In the event of a dispute, the decision of the Promoter is final and binding.

- 10. Alteration:** The Promoter reserves the right to alter these Terms and Conditions to address any misinterpretation, misinformation or misunderstanding that may arise in the application of these Terms and Conditions. The Promoter's decision will be final.
- 11. Acceptance:** Participation in the Promotion constitutes acceptance of these Terms and Conditions.
- 12. Responsible Gaming:** Crown promotes and practises Responsible Gaming (**RG**). The RG Helpline is 1800 858 858 and the website is www.gamblinghelponline.org.au.