

## TERMS AND CONDITIONS – Crown’s Festive Bonanza Rewards

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### SECTION 1: PROMOTION

- Promotion:** Crown’s Festive Bonanza Rewards
- Promoter:** Burswood Nominees Limited ABN 24 078 250 307 as trustee for The Burswood Property Trust ABN 35 491 489 282 trading as Crown Perth, Great Eastern Highway Burswood, Western Australia 6100.
- Promotional Period:** The Promotion will occur from 6am Monday 6 November to 10pm Thursday 21 December 2023, inclusive (each day during the Promotional Period being a **Promotional Day**.) All times recorded throughout these Terms and Conditions are in Australian Western Standard Time.

### SECTION 2: ELIGIBILITY

- Eligibility:** To be eligible to enter the Promotion, entrants must be:
  - a Western Australian resident over 18 years of age and not excluded for any reason from entering the property of the Promoter, Crown Melbourne or Crown Sydney and whose Home Property is Crown Perth; and
  - a full Crown Rewards member (i.e. not a provisional member) or join Crown Rewards as a full member during the Promotional Period.

(together, an **Eligible Entrant**).
- Non-Eligibility:** In addition to the criteria for being eligible, persons are not eligible to enter the Promotion or win any Reward if:
  - they are excluded from entering the property of the Promoter, Crown Melbourne or Crown Sydney for any reason;
  - any personal information or contact details that are provided or entered incorrectly;
  - they are ineligible under Crown Resorts Limited Gambling by Employees Policy (under which employees of the Crown Group and its associated entities are ineligible to enter the Promotion);
  - they are a spouse, partner, sibling, parent, or child of an Executive team member of the Promoter; or
  - they have been disqualified from any prior promotion, competition, or offer for any reason by the Promoter;

### SECTION 3: ENTRY TO THE PROMOTION

- Earning Period:** From 6am on Monday 6 November to 5.59 Monday 27 November 2023, all Crown Rewards points earned at Crown Perth (excluding points earned at Retail outlets: including Linneys, Kennedy, Paspaley, Rolex, The Shop, Crown Spa, and Dr Anh) during the earning period will automatically and concurrently contribute to the points earned towards a reward.

Crown Rewards points will be ‘earned’ at the time they are posted to the Eligible Entrant’s Crown Rewards points balance in accordance with the Crown Rewards Terms and Conditions, see <https://www.crownperth.com.au/crown-rewards#tcs>. Crown Rewards points earned via Gaming activity must be earned via Active Play. Active Play means the entrant must have earned Crown Rewards points by actively gaming during the Promotional Period. Active Play does not include any points earned passively or without active gaming or betting.

**Registration into the Rewards Promotion:** For Crown Rewards members to be eligible to enter the promotion, members must visit a VIK and follow prompts to register their participation in the offer between 6am on Monday 6 November to 5.59 Monday 27 November 2023 (**Earning and Registration Period**).

**Redemption Period:** Members who have earned the required points per Term 7 can redeem their prizes from Monday 4 December 2023 to Thursday 21 December 2023, every Monday to Thursday from 2pm to 10pm. You need to register your participation during the earning and registration period to be eligible to claim your reward. They must first visit a VIK and claim their respective rewards by following the instructions on the VIK screens. Only members who earned sufficient points will be able to see their rewards on the VIK.

In the event of a VIK malfunction, the Promoter reserves the right to pause or hold the Promotion until the malfunction is rectified and the entry mechanism detailed above shall resume.

#### **SECTION 4: REWARDS**

Eligible Entrants must earn a minimum of one thousand (1,000) Crown Rewards points with up to a maximum of twenty-five thousand (25,000) Crown Rewards) during the earning and registration period to be able to claim a Reward. Members can only claim one (1) reward during the redemption period. Members can only collect the reward specified on the redemption receipt or in the Rewards table according to the points earned during the earning and registration period and only in the collection period as stated in Term 10. All Rewards are subject to availability, non-negotiable, non-transferable, and not redeemable for cash.

##### **7. Rewards table:**

- a) Members who have earned 1,000 points will be eligible for \$20 worth of Crown Rewards points.
- b) Members who have earned 2,000 points will be eligible for \$30 worth of Crown Rewards points.
- c) Members who have earned 5,000 points will be eligible for \$30 worth of Crown Rewards points and a \$50 Coles Group and Myer Gift Card.
- d) Members who have earned 10,000 points will be eligible for \$50 Crown Rewards points and a Homemedics Hot and Cold Massage kit.
- e) Members who have earned 25,000 points will be eligible for \$50 Crown Rewards points and a Nespresso Essenza mini coffee machine.

**8. Rewards Value:** The total maximum value of the Rewards pool is dependent on total redemptions and is estimated at \$100,000.

**9. Reward Conditions:** The Reward(s) are subject to the following conditions:

- a) *No exchange of Reward:* If for any reason, a Reward winner cannot take any component of the Reward(s) during the redemption period then the Reward will be forfeited.
- b) *Taxes:* If a Reward(s) or receipt of it incurs a tax liability, the Reward winner is liable for payment of such tax.
- c) *Ancillary costs:* Unless specified in these terms and conditions, ancillary costs associated with the collection of the Reward are not included in the Reward and are the responsibility of the Reward winner.
- d) *Reward Terms:* Subject to any provision to the contrary, and if applicable, all components of the Reward(s), are subject to availability and any separate and individual terms and conditions applicable to that Reward, some of which may not be within the control of the Promoter. In the event that any component of a Reward is unavailable for any reason, subject to State legislation, the Promoter reserves the right to substitute that Reward component with another Reward of equal value, and the Reward winner will be notified accordingly. The Reward cannot be transferred or resold to other people.
- e) Bonus points are automatically transferred to the Crown Rewards member's Crown Rewards account when claimed at VIK. Bonus points do not contribute to Status credit. Bonus reward points not claimed during the redemption period will be forfeited.

**10. Claim of Reward(s):** All Rewards must be claimed in accordance with the instructions stated on the VIK voucher or on the VIK Screens. Physical Rewards must be collected at the Riverside Room. Winners must present the VIK voucher at the Riverside Room to claim their Reward(s) by 21 December 2023 or the Reward(s) are forfeited. The Promoter is not responsible for lost, stolen, or damaged VIK voucher(s). Replacement of lost, stolen, or damaged VIK voucher(s) may be permitted at the Promoter's sole discretion.

**11. Contact:** The Promoter has no obligation to contact any Prize Winners.

**12. Winner Publicity:** The Promoter reserves the right and license to use the Reward winners' name, suburb, photograph, images, and likeness for the purpose of promoting and advertising Crown Rewards and Crown Perth unless a written request for anonymity is received from the Reward winner.

#### **SECTION 5: GENERAL CONDITIONS**

**13. Lost, Delayed Communication:** The Promoter will not be responsible for any delayed, lost, or misdirected mail or any other communication.

- 14. Privacy Collection Statement:** The Promoter collects entrants' personal information, including name and contact details, for purposes associated with the conduct of the Promotion, sending emails to entrants regarding their entries into the Promotion, publicising the results and Reward collection. Uses may also include future promotion, marketing, and publicity in accordance with the Promoter's Privacy Policy which is available at <https://www.crownperth.com.au/general/privacy-policy>. Unless otherwise advised by the entrant, by entering this Promotion, each entrant consents to the retention and use of their information in this manner.
- 15. Indemnity:** To the fullest extent permissible by law, each entrant including the Reward winner and any person partaking in any component of the Reward, releases and indemnifies the Promoter from any claim, loss, damage, injury, expense, cost, or charge sustained or in any way incurred in connection with the Reward or Promotion or participation in the Reward or Promotion or the use of the Reward. The Promoter, its related bodies corporate, their officers, employees and agents will not be liable for any loss, personal injury (including illness or death), demand, costs, expenses, claim, liability or damage whatsoever (including but not limited to direct, indirect, consequential and economic loss) suffered or sustained in connection with this Promotion, the promotion of this Promotion, or the use of any Reward, except for any liability which cannot be excluded by law.
- 16. Liability:** To the fullest extent permitted by law, the Promoter excludes liability for any problems or technical malfunction of any telephone network or lines, computer online systems, servers, or providers, computer equipment, software, technical problems or traffic congestion on the Internet or any website, or any unauthorised intervention, human error or omission or any combination thereof, including any non-delivery or corruption of entries to the Promoter, injury or damage to participants' or any other person's computer related to or resulting from participation in or down-loading any materials in this Promotion. The Promoter's responsibility for the provision of Rewards is limited to the Rewards as described in these terms and conditions, the Promoter accepts no further liability or commitment beyond those stated. The Promoter is not liable for any act, omission, failure, or delay by the Promoter that is due to any acts which are not reasonably within its control, including as a result of any technical malfunction. All times are best estimates only and the Promoter does not guarantee that events will take place exactly at the times stated.
- 17. Force Majeure:** The Promoter will not be responsible for any forces of nature, acts of God, war (declared or undeclared), riot, explosion, acts of terrorism, labour or industrial dispute including strike, action, or inaction of Government, forced or Government imposed closure of the venue or cessation of or interruption to trade and any other acts which are not reasonably within the control of the Promoter which may affect the Promotion. If one or more of these acts occur, the Promoter reserves the right to cancel the Promotion, defer the Promotion to a different date, or change these Terms and Conditions. Any change to the Promotion in these circumstances will be communicated to eligible entrants as soon as practicable.
- 18. Disputes:** In the event of a dispute, the decision of the Promoter is final and binding.
- 19. Acceptance:** Participation in the Promotion constitutes acceptance of these Terms and Conditions.
- 20. Disqualification:** Any failure to comply with these Terms and Conditions may result in immediate disqualification of an entrant or Reward winner. Disqualification will be at the Promoter's sole discretion.
- 21. Cancellation:** The Promoter reserves the right to cancel the Promotion at any time prior to the commencement of the Promotional Period for any reason.
- 22. Responsible Service of Alcohol:** The Promoter practises and promotes the Responsible Service of Alcohol.
- 23. Responsible Gaming:** The Promoter practises and promotes Responsible Gaming (RG). The RG Helpline is 1800 858 858 and the website is [www.gamblinghelponline.org.au](http://www.gamblinghelponline.org.au).