Crown Perth's Crackin' Christmas

Mondays to Saturdays, 30 November to 19 December 2026

TERMS & CONDITIONS

SCHEDULE

Promoter:	Burswood Nominees Limited (ABN 24 078 250 307) as trustee for The Burswood Property Trust trading as Crown Perth, Great Eastern Highway Burswood, Western Australia 6100.
Eligibility:	The following entrants are eligible to enter Crown Perth's Crackin' Christmas promotion; 1. Eligible Crown Rewards Members who are not excluded or prohibited from entering the Promoter's property or any Crown property for any reason. 2. Eligible Entrants who have not been disqualified from any prior promotion, competition or offer for any reason by the Promoter. 3. Eligible Entrants who are using their own Crown Rewards Membership Card. 4. Eligible Entrants who are not a spouse, partner, sibling, parent, or child of an Executive team member of the Promoter. 5. Eligible Entrants who have provided or entered their personal information or contact details correctly. 6. Eligible Entrants who are not provisional Crown Rewards Members or previous Crown Club members who have updated their identification number to a Crown Rewards identification number.
Participating Venue(s)	**Crown Perth**
Promotion Period:	**6am Monday 30 November 2026 – 10pm Saturday 19 December 2026,** with Monday to Saturday, during the Promotion Period being a promotional day (**Promotional Day**) and with each Saturday being a **Draw Day.** **Prize Draws Dates** • Saturday 5 December, • Saturday 12 December, and • Saturday 19 December. All times recorded throughout these Terms & Conditions are in Australian Western Standard Time.
Entry Mechanic:	To enter the Promotion, during the Promotion Period (**6am Monday 30 November 2026 – 9.55pm Saturday 19 December 2026),** Entrants can receive one (1) complimentary Entry each Promotional Day, and can receive one (1) earned Entry for every twenty (20) Crown Rewards Points earned when playing, staying or dining at Crown Perth, up to a maximum of ten (10) Earned

	Entries each Promotional Day, when using their Crown Rewards Membership Card at a Voucher Issuance Kiosk (VIK – Member Kiosk) (**Entry).** Entrants must print their entry form(s) from a Voucher Issuance Kiosk (VIK) during the applicable entry period for each Promotional Day below: **Monday to Friday:** Complimentary and earned entries must be printed from a VIK between 6am and 5.59am on each Promotional Day, each week, during the Promotional Period. **Saturday (Draw Days):** Complimentary and earned entries must be printed from a VIK between 6am and 9.55pm on each Draw Day. Unclaimed complimentary or earned entries will not carry over to the next Promotional Day and Entrants understand the Promoter will not compensate the Entrant for any unclaimed entries. To enter the Prize Draws, Entrants should place their printed Entry form(s) into one of the corresponding Prize Draw barrels located at the Casino Stage, at the Riverside Room or in the Pearl Room each Promotional Day or prior to each Prize Draw to be eligible for the Prize Draw(s) each Draw Day. **All printed entries, complimentary and/or earned, are only valid in the week they are printed (Monday to Saturday) for each respective Saturday Draw Day.** Entrants must place their Entries in the barrels prior to each Prize Draw, between the below timings on each of the **Draw Day(s).** **Session 1: Prize Draws at 2pm and 3pm.** Barrels will be open from 12pm to 3pm and emptied upon the conclusion of the 3pm Prize Draw. **Session 2: Prize Draws at 9pm and 10pm.** Barrels will be open from 7pm to 10pm and emptied upon the conclusion of the 10pm Prize Draw. All Entries from the Riverside Room and Pearl Room barrels will be transferred to the Casino Stage barrel on each Draw Day prior to each Prize Draw at the following times: • **Riverside Room:** 15 minutes prior to each Prize Draw. • **Pearl Room:** 15 minutes prior to each Prize Draw.

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	All Prize Draw barrels will be emptied upon conclusion of the 3pm and 10pm Prize Draw on each **Draw Day** and those Entry forms will be discarded and will not be eligible for any further Prize Draws. In the event of any technical issues experienced during any Promotional Day, the Promoter reserves the right to alter the Entry mechanics, including but not limited to the process by which Entries are earned, which will be announced within the Promoter's venue during the relevant Promotional Day or if that is not practicable, in an alternate manner that is reasonable. Upon such technical issues being rectified the Entry mechanism detailed above shall resume. In the event of a technical malfunction, the Promoter reserves the right to pause or delay the Promotion until the malfunction is rectified and the Entry mechanism detailed above shall resume. In the event of a major technical malfunction that compromises the entry mechanics or fairness to Eligible entrants, the Promoter reserves the right to pause or delay the Promotion into another time or a different Promotional Day which shall be announced within the Promoter's venue and/or website.
Prize Draw(s):	There will be four (4) prize draws conducted on each Draw Day. The draws will be held at approximately 2pm, 3pm, 9pm and 10pm at the Participating Venue as follows: • **Minor Prize Draws (2pm and 9pm)** The first three (3) eligible and valid entries drawn randomly from the Prize Draw barrel based off the entries received prior to each Prize Draw on the given prize Draw Day will be declared the winner and will be given the opportunity to participate in a Promotional Game to determine their final prize. • **Major Prize Draws (3pm and 10pm)** The first one (1) eligible and valid entry drawn randomly from the Prize Draw barrel based off the entries received prior to the Prize Draw on the given prize Draw Day will be declared the winner and will be given the opportunity to participate in a Promotional Game to determine their prize. **Prize Draw – Redraw(s), if required:** If any one of the winners have not been identified at the time of the Prize Draws, or if the drawn entrant is ineligible, an immediate redraw will occur. The redraw(s) will be conducted as determined by the Promoter. The Promoter reserves the right to do a maximum of three (3) redraws from the prize draw barrel. If no drawn eligible Entrant has been found after these three (3) redraws, the Promoter reserves the right to conduct additional virtual redraws until a winner is found. The virtual redraws will be from the 'Open Rating' draw system, which will at random draw an Entrant; who must be actively playing/rating on either an Electronic Gaming Machine, Electronic Table Game or on a Table Game product within the Casino, playing with their own, valid Crown Rewards

	Membership Card at the time of the redraw(s). The drawn Entrant must also have entered the promotion with a minimum of one (1) printed entry issued during the relevant Promotional Week, showing in Syco, to qualify as an eligible winner. This requirement is to be verified at the promotional stage during the redraw. The same Winner can only win one (1) time during each prize draw time on each Prize Draw Day. The same winner can win again on subsequent prize draws but cannot win more than once at each respective prize draw on the same day.
Crackin' Christmas Promotional Game	Prior to commencing the Promotional Game, each drawn Entrant must present their Crown Rewards Membership Card and ID for verification. Should the Crown Rewards Membership Card and ID not match with the drawn entrant identified, the Entrant will be ineligible to play the Promotional Game and forfeit their chance at winning a prize. In this scenario, a redraw will commence in accordance with the above terms and conditions. A Participant who is unable to participate due to health, medical or other reasons as approved by the Promoter, is permitted to nominate an eligible entrant as proxy to participate on their behalf. **Minor Prize Draws (2pm and 9pm):** Each of the three (3) drawn Entrants from each of the prize draws at 2pm and 9pm at each prize Draw Day will, in the order they have been drawn, select and pull a Christmas Cracker to reveal and determine their final prize. Each Entrant will win a minimum of $500 or up to a maximum of $2,000. **Major Prize Draws (3pm and 10pm)** One (1) drawn Entrant from the prize draws at 3pm and 10pm at each prize draw day will get the chance to select and pull a Christmas Cracker to reveal and determine their final prize. The drawn Entrant will then select a Mystery Multiplier cracker to determine a multiplier value of either a 2X, 3X, 4X or 5X. The participant will win the amount as stated in their selected prize cracker multiplied by the value indicated from the Mystery Multiplier cracker. Each Entrant will win a minimum of $1,000 or up to a maximum of $10,000.
Prizes	**Minor Draws Prize Pool:** 1. 12 x crackers with: $500 cash prizes 2. 5 x crackers with: $750 cash prizes 3. 2 x crackers with: $1,000 cash prizes 4. 1 x cracker with: $2,000 cash prize.

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	Major Draws Prize Pool: 1. 12 x crackers with $500 cash prize 2. 5 x crackers with $750 cash prize 3. 2 x crackers with $1,000 cash prize 4. 1 x cracker with $2,000 cash prize **Mystery Multiplier Draw Pool at 3pm and 10pm** 1. 4 x crackers with 2X 2. 3 x crackers with 3X 3. 2 x crackers with 4X 4. 1 x cracker with 5X
Total Prize Pool / Value:	**The minimum prize pool is $15,000 and the maximum prize pool is $68,000.** Winner must collect the Prize Letter with Acceptable Identification from the main Casino Stage upon the conclusion of the Prize draws.
Prize Conditions	a) The winner will be issued with a prize letter on the night of the Draw Day. No cash payment will be made. b) Prizes are not transferable. In addition, Prizes are non-negotiable and non-cash Prizes are not redeemable for cash, or any other goods or services and must be taken as and when offered or will be forfeited. If forfeited, the Promoter will not be liable. c) Prize values are correct as of the date of preparing these Terms and Conditions. The Promoter is not responsible for any change in prize value. d) Where a winner is not able to redeem a Prize (or part thereof) due to physical inability or incapacity, poor weather or any other circumstances beyond the Promoter or the prize provider's reasonable control, then that Prize (or part thereof) will be forfeited and is not redeemable for cash, or any other prize, goods or services. e) If a Prize is unavailable for any reason at the time of a Prize Draw, the Promoter will instead award the winner a similar Prize of like or equivalent value (as determined by the Promoter). f) Prizes not claimed by 19 January 2027 will be deemed forfeited. The Promoter will not be liable to compensate the Entrant for any loss resulting from the Entrant's failure to claim a Prize.
Are Entrants required to be present at the Prize Draws?	Entrants must be physically present at the Prize Draw(s) and confirm this fact and their eligibility to win under these Terms and Conditions by notifying a staff member of the Promoter in person, within the Casino, at the Prize Draw(s) within three (3) minutes of the actual time of the Prize Draw(s) and the drawn

	Entrant must provide valid acceptable identification to the satisfaction of the Promoter. If a drawn Entrant fails to claim the Prize by the deadline, the drawn Entrant will be deemed to have forfeited their right to the Prize. The Entrant understands that the Promoter reserves the right to decline the Entrant's request to claim a Prize after the deadline. If a winner has not been identified at the time of the Prize Draw, or proven ineligible, an immediate redraw will occur. Any redraw(s) will be conducted as determined by the Promoter as outlined above.
How can Prize Winners claim their prize?	Prize Draws Winners are responsible for notifying the Promoter's representative and collecting their prize letter from the promotional stage at the conclusion of each draw. Prize Winners must provide valid acceptable identification (as listed in https://www.crownperth.com.au/crown-rewards/how-to-join?a=acceptable-id) to the satisfaction of the Promoter to claim their Prize. If the winner fails to provide valid acceptable identification at the collection of the prize letter, the winner has seven (7) days to present and to verify their identity in accordance with the drawn name or their prize will be forfeited with no redraw to occur.
How are winners notified?	Winners will be notified of their prize on the main Casino Stage and in writing via official prize letter upon conclusion of each draw. The Promoter shall display the Prize Draw Winner's name and Crown Rewards number on the plasma screens where possible across the Promoter's Casino and make a verbal announcement over the public address system during each prize draw.

GENERAL TERMS & CONDITIONS

These Terms and Conditions incorporate and must be read together with the details outlined in the Schedule. Participation and eligibility to claim a prize in this Promotion are subject to agreement to these Terms and Conditions and the Schedule.

a) **Entries:** Any entry forms/entry cards/unique codes from any other Promotion cannot be used for this Promotion and are void if copied, forged, stolen, or interfered with. The Promoter shall not be liable in any way if entries are unavailable if lost, undelivered, or because of technical malfunction or operator fault. Entries on behalf of another person or joint entries are not allowed, unless specified. Entrants may submit up to the maximum number of entries specified. The Promoter may, at its discretion, decide which entry will be accepted if multiple entries are submitted in excess of the permitted maximum. Employees of the Crown Group of Companies, including Crown Resorts, Crown Perth, Crown Melbourne, Crown Sydney, CrownBet and Betfair are not permitted to enter or participate in this Promotion.

b) **Tax:** The Promoter is not responsible for any tax implications arising from the Entrant winning a Prize.

c) **Winner Publicity:** The Promoter reserves the right and licence to use an Entrant's name, suburb, photograph, image and likeness for the purpose of promoting and advertising Crown and the Crown Entertainment Complex.

d) **Privacy Collection Statement:** The Promoter may collect, use and/or disclose Entrants' personal information, including name and contact details, for purposes associated with the conduct of the Promotion, sending emails to Entrants regarding their entries into the Promotion, publicising the results and Prize collection. Uses may also include future promotion, marketing, and publicity in accordance with the Promoter's Privacy Policy: https://www.crownperth.com.au/general/privacy-policy (Crown Perth). Unless otherwise advised by the Entrant, by entering this Promotion, each Entrant consents to the retention and use of their information in this manner.

e) **Consumer Rights:** Nothing in these Terms and Conditions restricts, excludes or modifies any consumer rights an Entrant may have under any statute, including the Competition and Consumer Act 2010 (Cth) which may not be excluded, restricted or modified by agreement.

f) **Indemnity:** Subject to their Consumer Rights, each Entrant and any person partaking in any component of the Prize, releases and indemnifies the Promoter from any claim, loss, damage, injury, expense, cost or charge sustained or in any way incurred in connection with the Prize or Promotion or participation in the Prize or Promotion. The Promoter (including its employees, agents and contractors) has no liability to any person for injury (including illness or death), loss or damage whatsoever (including but not limited to direct, indirect, consequential or economic loss) suffered or sustained in connection with this Promotion, the promotion of this Promotion, or the awarding, condition, use or misuse of any Prize, except for any liability which cannot be excluded by law (in which case, that liability is limited to the greatest extent allowed by law). This clause does not apply to the extent that the Promoter's liability (if any) arises from an act or omission of the Promoter in respect of its supply of services and/or goods to the Winners in the ordinary course of the Promoter's business.

g) **Liability:** To the fullest extent permitted by law, the Promoter excludes liability for any problems or technical malfunction or human error. The Promoter's responsibility for the provision of Prizes is limited to the prizes as described in these Terms and Conditions, the Promoter accepts no further liability or commitment beyond those stated and is not liable for any failure of the Promoter's agents or contactors to supply the Prizes as stated. All times are best estimates only and the Promoter does not guarantee that events will take place exactly at the times stated. The Promoter will not be responsible for any act, omission, failure or delay by the Promoter that is due to any acts which are not reasonably within its control, including as a result of any technical malfunction.

h) **Intellectual Property:** Entrants must not submit any content or material that infringes the copyright, moral rights, privacy rights or confidentiality rights of any third party, contains any damaging virus, and is inappropriate, defamatory, abusive, obscene, vulgar, offensive, threatening or intimidating. Each Entrant warrants that they are eligible to participate in the Promotion and all the details provided in their entry are true and correct, otherwise the entry will be deemed invalid. Entrants grant the Promoter a world-wide, non-exclusive, perpetual, non-revocable, royalty-free and licence-fee free licence to use, copy, store, reproduce, modify, disclose, adapt, make derivative works of, display, publish, distribute, commercialise or otherwise exploit the content and materials submitted as part of their Entry, including, name, and any quote and photo/film for any purpose (including for any Promoter or any Crown Group

Entities publicity or marketing). Each Entrant agrees that the Promoter and any authorised licences or Crown Group entity may do (or not do) anything that would otherwise infringe moral rights, including, not attributing the Entrant as the author or any content.

i) **Social media platforms:** This Promotion is in no way sponsored, endorsed or administered by, or associated with any social media platform, including Facebook, Instagram and Twitter. Entrants provide their information to the Promoter and not to any social media platform. Entrants completely release any relevant social media platforms from any and all liability.

j) **Third party brands:** Third party brands named in connection with this Promotion (including in Prizes) are not affiliated with or sponsors of this Promotion, unless otherwise stated.

k) **Alterations of Terms and Conditions:** The Promoter reserves the right to cancel, terminate, modify, or suspend the Promotion or amend these terms and conditions, subject to any directions from a regulatory authority. The Promoter will update these Terms and Conditions as soon as is practicable if this occurs.

l) **Disqualification:** Any failure to comply with these Terms and Conditions may result in the disqualification of any Entrant. Disqualification will be at the Promoter's sole discretion.

m) **Disputes:** The Promoter's decision in connection with any aspect of this Promotion will be binding and final on every Entrant.

n) **Responsible Service of Alcohol:** The Promoter practises the responsible service of alcohol. Entry and continued participation in this Promotion is subject to the Participating Venue's liquor serving policy.

o) **Responsible Gaming:** The Promoter practises and promotes Responsible Gaming (RG). The RG Helpline is 1800 858 858 and the website is www.gamblinghelponline.org.au.

p) **Excluded entrants:** This Promotion is not open to Entrants or other persons excluded from the casino pursuant to the provisions of the Casino Control Act 1991 (Vic), Casino Control Act 1992 (NSW), or Casino Control Act 1984 (WA) or who are otherwise prohibited from entering any Crown property including Crown Melbourne, Crown Perth or Crown Sydney, for any reason, including persons who become prohibited before or after a draw (up to the time of receipt or collection of a Prize by an Entrant).