



## Instructions for submitting an email Application for Self-Exclusion from Crown Casinos

### **Conditions of an email Application for Self-Exclusion**

The terms and conditions of an Application for Self-Exclusion from Crown Casinos (**Application**) are set out at paragraphs 1-7 of the Application (**Conditions**). Prior to making an Application, it is important that you understand the Conditions.

If you require clarification or explanation of the Conditions, please contact the Crown PlaySafe Team at Crown Perth on 1800 801 098 or seek independent legal advice. By submitting an Application to Burswood Nominees Limited (trading as Crown Perth), you acknowledge and agree that you have read the Conditions and agree to abide by them.

### **Making an email Application**

To make an Application, you must submit the following documents in accordance with these instructions:

- a copy of your Application which has been signed by you and your signature witnessed by one of the authorised professionals in the list attached to this letter;
- a colour copy of your current photo identification, which has been certified as being a true copy of the original identification by one of the authorised professions in the list attached to this letter in accordance with the example below; and
- a recent digital photograph of yourself which is a high resolution image cropped at your head/shoulders, in full colour with no filters or overlays.

### **Certifying your photo identification**

The copy of your photo identification must be certified as a true copy by having an authorised professional write these words on the copy and signing the copy:

*"I certify that this is a true and accurate copy of the identification of [your name] sighted by me on [date]."*

[Signature]

[Name]

[Qualification]





### **Submitting your email Application**

Your completed Application, certified identification and photograph can be submitted via email to [cps@crownpertth.com.au](mailto:cps@crownpertth.com.au). Alternatively if you would prefer to return your Application via mail please contact the Crown PlaySafe Team on 1800 801 098 for instructions. Please include a phone number on which we can contact you with your Application.

Once we receive your Application we may contact you to:

- Verify your identity;
- Discuss the reasons for your Application;
- Confirm your nominated period of exclusion;
- Check your understanding of the Conditions of the Application; and
- To offer support.

We will then finalise your Application and send you copies of your Application for Self-Exclusion together with your Crown Exclusion Order/Agreement (Self-Exclusion) which will specify the length of time of your exclusion.

Your Crown Exclusion Order/Agreement (Self-Exclusion) issued pursuant to your Application, once finalised, takes immediate effect and will be maintained until it is revoked in writing by Crown.

### **Revoking (ending) an Application for Self-Exclusion**

An application to revoke a Self-Exclusion may be made after the minimum nominated period stated in the Crown Exclusion Order/Agreement (Self-Exclusion) has passed by submitting an Application for Revocation of Self-Exclusion. Applicants are required to successfully complete the revocation process before being permitted to return to the Casino.

### **Support and assistance**

We would like to take this opportunity to remind you that Crown Perth has a dedicated Crown PlaySafe Team on site. The team is available 24 hours a day, seven days a week and can provide information, support, assistance and/or referral to community and government services in a confidential and discrete manner. You may also like to visit our website at [crownpertth.com.au/crown-playsafe](http://crownpertth.com.au/crown-playsafe) for further information.

We appreciate that changing your gaming behaviour can be difficult, but obtaining external support can make a difference to your success. Some options for external support include:

- Gambling Help WA is a free and confidential counselling service offered by Centrecare Perth. The counsellors at Gambling Help WA specialise in assisting with problem gambling behaviours and can also help with a variety of other life issues, including relationship and financial counselling. Gambling Help WA can be contacted on 9325 6644.
- Support, information, and counselling services are available 24 hours a day, seven days a week online at [www.gamblinghelponline.org.au](http://www.gamblinghelponline.org.au) or by telephoning 1800 858 858.
- Alternatively, you may prefer to seek assistance from a psychologist, psychiatrist, counsellor, medical practitioner or other person suitably qualified. If you would like a referral to a psychologist or psychiatrist we recommend making an appointment with your General Practitioner for more information.

If you have any queries or questions regarding these matters, please do not hesitate to contact the Crown PlaySafe Team on 1800 801 098.

Yours sincerely,

Crown PlaySafe Team  
Crown Perth





## List of Authorised Witnesses

Schedule 2 to the *Oaths, Affidavits and Statutory Declarations Act 2005 (WA)*:

Item	Formal description	Informal description
1.	A member of the academic staff of an institution established under any of the following Acts – <ul style="list-style-type: none"> <li>• <i>Curtin University Act 1966</i>;</li> <li>• <i>Edith Cowan University Act 1984</i>;</li> <li>• <i>Murdoch University Act 1973</i>;</li> <li>• <i>University of Notre Dame Australia Act 1989</i>;</li> <li>• <i>University of Western Australia Act 1911</i>;</li> <li>• <i>Vocational Education and Training Act 1996</i></li> </ul>	Academic (post-secondary institution)
2.	A member of any of the following bodies – <ul style="list-style-type: none"> <li>• <i>Association of Taxation and Management Accountants (ACN 002 876 208)</i>;</li> <li>• <i>CPA Australia (ACN 008 392 452)</i>;</li> <li>• <i>The Institute of Chartered Accountants in Australia (ARBN 084 642 571)</i>;</li> <li>• <i>Institute of Public Accountants (ACN 004 130 643)</i>;</li> <li>• <i>National Tax &amp; Accountants' Association Limited (ACN 057 551 854)</i>.</li> </ul>	Accountant
3	A person who is registered under the <i>Architects Act 2004</i> .	Architect
4	An Australian Consular Officer within the meaning of the <i>Consular Fees Act 1955</i> of the Commonwealth.	Australian Consular Officer
5	An Australian Diplomatic Officer within the meaning of the <i>Consular Fees Act 1955</i> of the Commonwealth.	Australian Diplomatic Officer
6	A bailiff appointed under the <i>Civil Judgments Enforcement Act 2004</i> .	Bailiff
7	A person appointed to be in charge of the head office or any branch office of an authorised deposit-taking institution carrying on business in the State under the <i>Banking Act 1959</i> of the Commonwealth.	Bank manager
8	A member of <i>Governance Institute of Australia Ltd (ACN 008 615 950)</i> .	Chartered secretary, governance adviser or risk manager
9	A person who is registered under the <i>Health Practitioner Regulation National Law (Western Australia)</i> in the pharmacy profession.	Chemist
10	A person who is registered under the <i>Health Practitioner Regulation National Law (Western Australia)</i> in the chiropractic profession.	Chiropractor
11	A person registered as an auditor or a liquidator under the <i>Corporations Act 2001</i> of the Commonwealth.	Company auditor or liquidator
12	A judge, master, magistrate, registrar or clerk, or the chief executive officer, of any court of the State or the Commonwealth.	Court officer
13	A member of the Australian Defence Force who is – <ul style="list-style-type: none"> <li>• <i>an officer within the meaning of the Defence Force Discipline Act 1982 of the Commonwealth</i>; or</li> <li>• <i>a non-commissioned officer within the meaning of that Act with 5 or more years of continuous service</i>; or</li> <li>• <i>a warrant officer within the meaning of that Act</i>.</li> </ul>	Defence force officer





<b>Item</b>	<b>Formal description</b>	<b>Informal description</b>
<b>14</b>	A person registered under the Health Practitioner Regulation National Law (Western Australia) in the dental profession whose name is entered on the Dentists Division of the Register of Dental Practitioners kept under that Law.	Dentist
<b>15</b>	A person who is registered under the Health Practitioner Regulation National Law (Western Australia) in the medical profession.	Doctor
<b>15A</b>	A person appointed under the Parliamentary and Electorate Staff (Employment) Act 1992 section 4(1)(b)(i) or (2)(b)(i)	Electorate officer of a member of State Parliament
<b>16</b>	A member of the Institution of Engineers, Australia, other than at the grade of student.	Engineer
<b>17</b>	The secretary of an organisation of employees or employers that is registered under one of the following Acts – <ul style="list-style-type: none"> <li>• Industrial Relations Act 1979;</li> <li>• Workplace Relations Act 1996 of the Commonwealth.</li> </ul>	Industrial organisation secretary
<b>18</b>	A member of the National Insurance Brokers Association of Australia (ACN 006 093 849).	Insurance broker
<b>19</b>	A Justice of the Peace.	Justice of the Peace
<b>19A</b>	A person who is a member of the Authority's staff within the meaning given to that term by the Land Information Authority Act 2006 section 3.	Landgate officer
<b>20</b>	An Australian lawyer within the meaning of that term in the Legal Profession Act 2008 section 3.	Lawyer
<b>21</b>	The chief executive officer or deputy chief executive officer of a local government.	Local government CEO or deputy CEO
<b>22</b>	A member of the council of a local government within the meaning of the Local Government Act 1995.	Local government councillor
<b>23</b>	A member of the Australasian Institute of Chartered Loss Adjusters (ACN 074 804 167).	Loss adjuster
<b>24</b>	An authorised celebrant within the meaning of the Marriage Act 1961 of the Commonwealth.	Marriage celebrant
<b>25</b>	A member of either House of Parliament of the State or of the Commonwealth.	Member of Parliament
<b>25A</b>	A person registered under the Health Practitioner Regulation National Law (Western Australia) in the midwifery profession.	Midwife
<b>26</b>	A minister of religion registered under Part IV Division 1 of the Marriage Act 1961 of the Commonwealth.	Minister of religion
<b>27</b>	A person registered under the Health Practitioner Regulation National Law (Western Australia) in the nursing profession.	Nurse
<b>28</b>	A person registered under the Health Practitioner Regulation National Law (Western Australia) in the optometry profession.	Optometrist
<b>28A</b>	A person registered under the Health Practitioner Regulation National Law (Western Australia) in the paramedicine profession.	Paramedic
<b>29</b>	A registered patent attorney under the Patents Act 1990 of the Commonwealth.	Patent attorney





<b>Item</b>	<b>Formal description</b>	<b>Informal description</b>
30	A person registered under the Health Practitioner Regulation National Law (Western Australia) in the physiotherapy profession.	Physiotherapist
31	A person registered under the Health Practitioner Regulation National Law (Western Australia) in the podiatry profession.	Podiatrist
32	A police officer.	Police officer
33	The person in charge of an office established by, or conducted by an agent of, Australia Post within the meaning of the Australian Postal Corporation Act 1989 of the Commonwealth.	Post office manager
34	A person registered under the Health Practitioner Regulation National Law (Western Australia) in the psychology profession.	Psychologist
35	A public notary within the meaning of the Public Notaries Act 1979.	Public notary
36	An officer of the Commonwealth public service.	Public servant (Commonwealth)
37	A person who is employed under the Public Sector Management Act 1994 Part 3.	Public servant (State)
38	The holder of a licence under the Real Estate and Business Agents Act 1978.	Real estate agent
39	The holder of a licence under the Settlement Agents Act 1981.	Settlement agent
40	The Sheriff of Western Australia and any deputy sheriff appointed by the Sheriff of Western Australia.	Sheriff or deputy sheriff
41	A licensed surveyor within the meaning of the Licensed Surveyors Act 1909.	Surveyor
42	A person registered under the Teacher Registration Act 2012.	Registered teacher
43	A member, registrar or clerk, or the chief executive officer, of any tribunal of the State or the Commonwealth.	Tribunal officer
44	A registered veterinary surgeon within the meaning of the Veterinary Surgeons Act 1960.	Veterinary surgeon

