



CROWN PERTH

House Management Policy

Crown Perth will manage and operate its licensed premises in a responsible, friendly and professional manner to the satisfaction of customers and neighbours and to minimise harm or ill health to its customers due to the use or consumption of liquor.

Code of Conduct

Crown Perth is committed to responsible serving practices which include:

Controlling drunken persons by:

- refusing them entry to the premises or removing them from the premises;
- not providing them with liquor when on the premises; and
- taking appropriate care to protect both them and others they may come into contact with.

Controlling juveniles by refusing them entry unless they are accompanied by a responsible adult, or are a member of the family of a hotel guest of the premises, or are on the premises for the purpose of obtaining a meal and when they are on the premises, by not providing them with liquor. Juveniles are not permitted access to the Casino in any circumstances.

The responsible promotion of liquor.

Avoiding disturbing the amenity of the local area by respecting the rights of neighbours and by encouraging customers to do the same.

Addressing any complaints from customers and nearby residents expeditiously and reasonably.

Caring for customers properly by establishing harm minimisation strategies to enable customers to enjoy themselves without causing harm to themselves or others and attempt to arrange safe transport home in the appropriate circumstances.



CROWN PERTH

Licensee Information

Licence No.	Class of Licence	Licensee's Name	Premises Name	Address of Premises	Phone number
6210027144	Casino Liquor Licence	Burswood Nominees Ltd	Crown Perth	Great Eastern Highway, Victoria Park, WA 6100	08 9362 7777
6090029587	Special Facility Licence	Burswood Nominees Ltd	Crown Metropol Perth	277 Great Eastern Highway, Burswood WA 6100	08 9362 7777
6010099010	Hotel Licence	Burswood Nominees Ltd	Crown Promenade Perth	Bolton Avenue, Burswood WA 6100	08 9362 7777
6280098475	Special Facility Licence	Burswood Catering and Entertainment Pty Ltd	Burswood Catering and Entertainment Pty Ltd	Executive Offices, Crown Perth, Great Eastern Highway, Victoria Park WA, 6100	08 9362 7777