

# Crown Bus Program Terms and Conditions

## Group Service

### General Conditions

To be eligible for the Crown Bus Program you must:

- Arrive at Crown Perth and depart from Crown Perth on the Crown Bus. Patrons may not arrive by foot, car or any other means of transport. If you arrive by foot or by means of transport other than the Crown Bus you are not eligible for the Crown Bus Program.
- Make a booking by calling a Crown Bus Program staff member on (08) 9362 7926.
- Remain seated at all times on the Crown Bus until the Crown Bus Host releases you from being seated. You must also remain seated in the general interests of your own safety and the safety of others.
- Be 18 years of age or over and, on request, provide valid photo identification in the form of either a Current Australian Driver's Licence, Current Passport, or Proof of Age Card. If you have inadequate identification you will not receive any benefits from Crown Perth or the Crown Bus.
- Not be intoxicated, offensive, rude or loud.
- Be dressed in smart casual attire.
- Not be excluded from Crown Perth for any reason.
- If part of a Group visit, have a minimum number of 25 or more guests to book the Crown Bus Fun Pack. Upon arrival, if the group comprises of less than 25 people, the group will be required to pay for 25 Fun packs. Group details and pax confirmation will be required 1 week prior to the group's visit by contacting the Bus Program hosts on (08) 9362 7926.

### Other Conditions

These terms and conditions apply to all groups, their respective Group Organiser or Tour Leader using the Crown Bus Program.

- These terms and conditions are not negotiable in any way and will be enforced by all Crown Bus staff.
- All services are available seven days a week except Public Holidays and Casino closures.
- Crown Perth reserves the right to refuse Crown Bus Program bookings at its sole discretion.
- It is the responsibility of Group Coordinators, Tour Organisers and the like to advise every person of all Program details booked. This includes costs, qualification requirements and other associated and important information.
- Employees of Crown Perth are not permitted to participate in any Crown Bus Program packages or promotions.
- All packages are strictly limited to restaurant and service capabilities.
- Only Crown Bus patrons who are Crown Rewards members are entitled to enter Crown Bus Program promotions in accordance with the terms and conditions of each promotion.
- A lost Fun Pack will not be replaced. New complete books can however be purchased from the Crown Rewards desk on the day of visit.
- Groups travelling from outside the metro area and on evenings and weekends may incur additional transport costs.
- Crown Perth reserves the right to amend these terms and conditions in its absolute discretion.
- Consumption of alcohol on the bus is strictly prohibited.



# Crown Bus Program Terms and Conditions

## Metro Service

### General Conditions

To be eligible for the Crown Bus Program you must:

- Arrive at and depart from Crown Perth on the Crown Bus. If you arrive by foot or by means of transport other than the Crown Bus you are not eligible for the Crown Bus Program.
- Remain seated at all times on the Crown Bus until the Crown Bus Host releases you from being seated. You must also remain seated in the general interests of your own safety and the safety of others.
- Be 18 years of age or over and, on request, provide one valid photo identification in the form of either a Current Australian Driver's Licence, Current Passport, or Proof of Age Card. If you have inadequate identification you will not receive any benefits from Crown Perth or the Bus Program.
- Not be an employee of Crown Perth.
- Not be intoxicated, offensive, rude or loud.
- Be dressed in smart casual attire.
- Not be excluded from Crown Perth for any reason.

### Other Conditions

- These terms and conditions apply to all Metro Service patrons using the Crown Bus Program.
- In participating in the Crown Bus Program you agree to be bound by these terms and conditions.
- These terms and conditions are not negotiable in any way and will be enforced by all Bus Program staff at their absolute discretion.
- All services are available seven days a week including Public Holidays. Services are not available during Casino closures.
- All offers are strictly limited to restaurant and service capabilities.
- Only Crown Bus patrons who are Crown Rewards members are entitled to enter Crown Bus Program promotions in accordance with the terms and conditions of each promotion.
- It is the responsibility of the patron to ensure they are present at the Crown Bus departure time. Crown Perth will not arrange transportation in the event that a patron has missed a scheduled departure.
- Fun Packs are sold at \$10 for members and \$15 for non-members who travel on the Crown Bus.
- A lost Fun Pack will not be replaced. New complete books can however be purchased from the Crown Rewards desk on the day of visit.
- Crown Bus Metro Service Timetable is subject to change.
- Crown Perth reserves the right to amend these terms and conditions in its absolute discretion.
- Consumption of alcohol on the bus is strictly prohibited.

