

Terms and Conditions – Rottnest Glamping Escape

SECTION 1: PROMOTION

1. Promotion: Rottnest Glamping Escape

2. **Promoter:** Burswood Nominees Ltd ABN 24 078 250 307 as trustee for The Burswood Property Trust ABN 35 491 489 282 trading as Crown Perth, Great Eastern Highway Burswood, Western Australia 6100.

Promotional Period: The Promotion will occur from 6am to 5.59am each day from 6am Monday 9 May 2022 to 5.59am Monday 6 June 2022 inclusive (each day during the Promotional Period being a **Promotional Day**). All times recorded throughout these Terms and Conditions are in Australian Western Standard Time. The Promotional Period comprises of four (4) **Promotional Weeks**:

- **Promotional Week One:** 6am Monday 9 May 2022 to 5.59am Monday 16 May 2022.
- **Promotional Week Two:** 6am Monday 16 May 2022 to 5.59am Monday 23 May 2022.
- **Promotional Week Three:** 6am Monday 23 May 2022 to 5.59am Monday 30 May 2022.
- **Promotional Week Four:** 6am Monday 30 May 2022 to 5.59am Monday 6 June 2022.

SECTION 2: ELIGIBILITY

3. **Eligibility:** To be eligible to enter the Promotion, entrants must be:

- a Western Australian resident over 18 years of age and not excluded from entering the property of the Promoter, Crown Melbourne or Crown Sydney for any reason; and
- a full Crown Rewards member (i.e. not a provisional member) or join Crown Rewards as a full member during the Promotional Period; or
- an active Crown Rewards member who has earned Crown Reward point(s) at Crown Perth using their Crown Rewards card in the 12 months prior to the relevant Virtual Prize Draw dates and times (as set out in Term 7 below); and
- a Crown Rewards member who has provided a valid email address and has opted to receive promotional materials and email communications from the Promoter,

together, an **Eligible Entrant**.

4. **Non-Eligibility:** In addition to the criteria for being eligible, persons are not eligible to enter the Promotion or win any Prize if:
- a. they are excluded from entering the property of the Promoter, Crown Melbourne or Crown Sydney for any reason;
 - b. any personal information or contact details that are provided or entered incorrectly;
 - c. they are ineligible under Crown Resorts Limited Gambling by Employees Policy (under which employees of the Crown Group and its associated entities are ineligible to enter the Promotion);
 - d. they are a spouse, partner, sibling, parent or child of an Executive team member of the Promoter;
 - e. they have been disqualified from any prior promotion, competition or offer for any reason by the Promoter;
 - f. they are a provisional Crown Rewards member; or
 - g. they are not a unified Crown Rewards member, meaning members who have not updated from their 'Crown Club' identification number to a Crown Rewards identification number.

SECTION 3: ENTRY TO THE PROMOTION

5. **Entry:** Eligible Entrants will receive one (1) entry into the Promotion for every ten (10) Crown Rewards points earned at Crown Perth on the relevant Promotional Day (**Entry**) up to a maximum of five (5) Entries per Promotional Day and thirty five (35) Entries for each Promotional Week.

Crown Rewards points will be 'earned' at the time they are posted to the Eligible Entrant's Crown Rewards points balance in accordance with the Crown Rewards Terms and Conditions, see crownperth.com.au/crown-rewards/terms-conditions.

Entries will be automatically entered into the Virtual Prize Draw (as set out in Term 7 below) at the end of each Promotional Week.

Entries earned each Promotional Week are only eligible for the relevant Promotional Week Virtual Prize Draw and are not eligible for the prize draws in any other Promotional Week(s).

6. Notice and confirmation of Entry

- a. Eligible Entrants will receive the following email notifications from the Promoter:
 - i. Approximately 24 hours after the first Entry into the Promotion is earned; and
 - ii. At approximately 1pm on the relevant Virtual Prize Draw, in accordance with the dates stated in Term 7 below.

SECTION 4: VIRTUAL PRIZE DRAWS

7. **Virtual Prize Draws:** Virtual Prize Draws will be conducted between 1pm to 3pm and the Prize Winners will be announced at approximately 3pm on the following dates:

- **Virtual Prize Draw for Promotional Week One:** Tuesday 17 May 2022
- **Virtual Prize Draw for Promotional Week Two:** Tuesday 24 May 2022
- **Virtual Prize Draw for Promotional Week Three:** Tuesday 31 May 2022
- **Virtual Prize Draw for Promotional Week Four:** Tuesday 7 June 2022

At each Virtual Prize Draw, a representative of the Promoter will randomly draw three (3) winners from the pool of valid Entries via a Virtual Prize Draw (**Prize Winners**). The Promoter shall announce the Prize Winners at approximately 3pm following the Virtual Prize Draw over the public address system and displayed on the plasma screens across the Casino and any other venue determined by the Promoter from time to time (subject to change by the Promoter). Prizes must be claimed in accordance with Term 14.

In the event of a technical malfunction, the Promoter, in its absolute discretion, may not award the Prize, may defer or cancel the Promotion, or select a different mechanic to determine the winner/s which will be announced at the Promoter's property during the Promotional Period. The Promoter may also recover any Prize incorrectly awarded to an entrant as a result of a technical malfunction.

8. **Contact:** The Promoter will contact Prize Winners via email or by phone (where they have agreed to be contacted by phone) to notify them of the Virtual Prize Draw outcome.
9. **Redraw:** The Promoter reserves the right to redraw, in accordance with the Terms and Conditions, in the event the drawn entrant is unable to satisfy these Terms and Conditions, does not meet the eligibility criteria, or forfeits their right to the Prize. The Promoter reserves the right to redraw if the phone number or email address provided by a drawn entrant are not valid or incorrect. The Promoter also reserves the right to redraw if the same winner is drawn again in the same Promotional Week.
10. **Winner Publicity:** The Promoter reserves the right and licence to use Prize Winners' names, suburb, photographs, images and likeness for the purpose of promoting and advertising Crown Rewards and Crown Perth unless a written request for anonymity is received from the Prize Winners.

SECTION 5: PRIZES

11. **Prize:** There will be a maximum of three (3) Prize Winners per Promotional Week. Maximum of twelve (12) prizes to be won during the Promotion. Each Prize Winner shall win (**Prize**):

- Return sea plane transfers from Perth to Rottnest Island for two (2);
- 3 nights' accommodation at Discovery Rottnest Island in a Deluxe Tent, including a King size bed and daily breakfast for two (2);
- 3 days bike hire for two (2); and
- A luxe island seafood cruise for two (2).

12. **Prize Value:** The total value of the Prizes is \$60,000.

13. **Prize Conditions:** The Prize(s) are subject to the following conditions:

- *No exchange of Prize:* If for any reason, a Prize Winner cannot take any component of the Prize(s) or the Prize(s), then the Prize will be forfeited.
- *Taxes:* If a Prize(s) or receipt of it incurs a tax liability, the Prize Winner is liable for payment of such tax.
- *Prize Terms:* Subject to any provision to the contrary, and if applicable, all components of the Prize(s), are subject to availability and any separate and individual terms and

conditions applicable to that Prize, some of which may not be within the control of the Promoter. In the event that any component of a Prize is unavailable for any reason, subject to State legislation, the Promoter reserves the right to substitute that Prize component with another prize of equal value and the Prize Winner will be notified accordingly.

- **Prize Booking Terms:** Prize is only redeemable through Helloworld Travel Rowville (**Helloworld**), Shop 28 Stud Park Shopping Centre Rowville, Victoria 3178. Prize Winners must contact Ms Rebecca Shady by telephoning the office Monday to Friday between 9am to 5pm AEST on 03 9764 8487 or email rowville@helloworld.com.au. Prize is subject to availability at time of booking, if a component of the Prize is not available, Helloworld reserves the right to substitute that component for an alternate component, which would need to be accepted in writing prior to booking being finalised. Once a booking is confirmed by a Prize Winner, no changes will be permitted. Luggage is limited to 15 kilos in a soft bag per person, suitcases are not permitted. Prize Winner must be one (1) of the travelling parties. Prize Winner consents to providing Helloworld with names listed on valid photo identification, email address, mobile contact number, any dietary requirements and weight for the sea plane transfers for the Prize Winner and their guest. Ancillary costs not included as part of the Prize and remain the responsibility of the Prize Winner and their guest. No responsibility will be accepted by the Promoter or Helloworld for any changes for any changes that are beyond their control. Prize must be redeemed within twelve (12) months from the end of the promotion (for the avoidance of date, the Prize must be redeemed by 5 June 2023) or the Prize shall be forfeited.
- **Ancillary costs:** the Promoter is not responsible for any incidental costs relating to the Prize. Each Prize Winner and their guest are responsible for all incidental costs related to claiming the Prize.
- **Prize limit per Prize Winner:** Maximum of one (1) Prize per Prize Winner each Promotional Week.

14. Claim of Prize: To claim the Prize, Prize Winners are responsible for collecting their prize letter from the Crown Rewards desk at the Promoter's property by Thursday 31 July 2022, in accordance with the directions of the Promoter, or the Prize will be forfeited. Prize Winners must provide valid identification to the satisfaction of the Promoter. The Prize shall be forfeited if the Promoter is unsuccessful in contacting the Prize Winner after reasonable attempts to do so with the information provided by the Prize Winner.

SECTION 6: GENERAL CONDITIONS

15. Lost, Delayed Communication: The Promoter will not be responsible for any delayed, lost or misdirected mail or any other communication.

16. Privacy: The Promoter may collect entrants' personal information, including name and contact details, for purposes associated with the conduct of the Promotion, sending emails to entrants regarding their entries into the Promotion, publicising the results and Prize collection. Uses may also include future promotion, marketing and publicity in accordance with the Promoter's Privacy Policy which is available at <https://www.crownperth.com.au/general/privacy-policy> . Unless otherwise advised by the entrant, by entering this Promotion, each entrant consents to the retention and use of their information in this manner.

17. Indemnity: To the fullest extent permissible by law, each entrant including the Prize Winner and any person partaking in any component of the Prize, releases and indemnifies the Promoter from any claim, loss, damage, injury, expense, cost or charge sustained or in any way incurred in connection with the Prize or Promotion or participation in the Prize or Promotion or the use of the Prize. The Promoter, its related bodies corporate, their officers, employees and agents will not be liable for any loss, damage or personal injury whatsoever (including but not limited to direct, indirect, consequential and economic loss) suffered or sustained in connection with this Promotion, the promotion of this Promotion, or the use of any Prize, except for any liability which cannot be excluded by law.

18. Liability: To the fullest extent permitted by law, the Promoter excludes liability for any problems or technical malfunction of any telephone network or lines, computer online systems, servers, or providers, computer equipment, software, technical problems or traffic congestion on the Internet or any website, or any unauthorised intervention, human error or omission or any combination thereof, including any non-delivery or corruption of entries to the Promoter, injury or damage to participants' or any other person's computer related to or resulting from participation in or downloading any materials in this Promotion. The Promoter's responsibility for the provision of prizes is limited to the prizes as described in these terms and conditions, the Promoter accepts no further liability or commitment beyond those stated. The Promoter is not liable for any act, omission, failure or delay by the Promoter that is due to any acts which are not reasonably within

its control, including as a result of any technical malfunction. All times are best estimates only and the Promoter does not guarantee that events will take place exactly at the times stated.

- 19. Force Majeure:** The Promoter will not be responsible for any forces of nature, acts of God, war (declared or undeclared), riot, explosion, acts of terrorism, labour or industrial dispute including strike, action or inaction of Government, forced or Government imposed closure of the venue or cessation of or interruption to trade and any other acts which are not reasonably within the control of the Promoter which may affect the Promotion. If one or more of these acts occur, the Promoter reserves the right to cancel the Promotion, defer the Promotion to a different date, or change these Terms and Conditions. Any change to the Promotion in these circumstances will be communicated to eligible entrants as soon as practicable.
- 20. COVID-19:** The Promoter operates in accordance with the Western Australian Government's directions and public health orders and Crown's policies and procedures. All visitors to Crown Perth are required to comply with the COVID-19 requirements at the time of entry. Please see <http://www.crownperth.com.au/safety-hygiene/info> for up-to-date information.
- 21. Disputes:** In the event of a dispute, the decision of the Promoter is final and binding.
- 22. Alterations of Terms and Conditions:** Subject to approval being granted under Condition 13 of the general conditions attaching to Trade Promotion Lotteries issued by the Gaming and Wagering Commission of Western Australia, the Promoter reserves the right to alter these Terms and Conditions to address any misinterpretation, misinformation or misunderstanding that may arise in the application of these Terms and Conditions, as is permitted by law. The Promoter's decision will be final.
- 23. Acceptance:** Participation in the Promotion constitutes acceptance of these Terms and Conditions.
- 24. Disqualification:** Any failure to comply with these Terms and Conditions may result in immediate disqualification of an entrant or Prize Winner. Disqualification will be at the Promoter's sole discretion.
- 25. Cancellation:** The Promoter reserves the right to cancel the Promotion at any time prior to the commencement of the Promotional Period for any reason.
- 26. Responsible Service of Alcohol:** the Promoter practises the Responsible Service of Alcohol.
- 27. Responsible Gaming:** the Promoter practises and promotes Responsible Gaming (RG). The RG Helpline is 1800 858 858 and the website is www.gamblinghelponline.org.au.