

TERMS AND CONDITIONS – Birthdays at Crown – Hotels Offer

1. **Promoter:** Burswood Nominees Limited ABN 24 078 250 307 as trustee for The Burswood Property Trust ABN 35 491 489 282 trading as Crown Perth, Great Eastern Highway Burswood, Western Australia 6100. Ability
2. **Eligibility:** Crown Rewards members, who have not been excluded for any reason from the property of the Promoter and whose principal place of residence is in Western Australia (**Eligible Members**).
Offer Period: The Offer will commence from Sunday 18 July 2021 for Eligible Members whose birthday is in August. The Offer will be available to Eligible Members two weeks before the first day of their birth month, two weeks after the last day of their birth month and during their birth month as noted in the Crown Rewards database. A new Offer Period will commence in the next calendar year unless otherwise stated by the Promoter. Example: In 2021, if a member's Birth month is August, the Offer will be available from Sunday 18 July 2021 to Tuesday 14 September 2021 with a new offer period commencing Monday 18 July 2022 to Wednesday 14 September 2021 unless otherwise stated by the Promoter.
3. **Offer:** Eligible Members will receive the following complimentary enhancements during their hotel stay based on their Crown Rewards Membership Tier as at the time the relevant hotel booking is made at Crown Towers Perth, Crown Metropol Perth or Crown Promenade Perth. (**Participating Hotels**) booked direct via the Birthday Reservations Team on 1800 88 99 88:
 - **Black & Platinum Tier Members**
 - A bottle of sparkling wine delivered to the guest room during their stay.
 - 12pm check out.
 - Breakfast for two (2) people
 - Epicurean is available to guests staying at Crown Towers Perth, Atrium Buffet is available to guests staying at Crown Metropol Perth and Market & Co is available to guests staying at Crown Promenade Perth.
 - **Gold, Silver and Member Tier Members**
 - A bottle of sparkling wine delivered to the guest room during their stay.
 - 12pm check out.
 - Breakfast for two (2) people
 - Epicurean is available to guests staying at Crown Towers Perth Atrium Buffet is available to guests staying at Crown Metropol Perth and Market & Co is available to guests staying at Crown Promenade Perth.
 - Valet parking for one vehicle only.
4. **Conditions of Offer:** Available for stays two weeks before the first day of their birth month, two weeks after the last day of their birth month and during their birth month as noted in the Crown Rewards database. Offer is only available if you book direct via the Birthday Reservations Team on 1800 88 99 88. Some blackout periods or limited availability may apply to special event periods and public holidays. This is an exclusive rate offered to selected Crown Rewards members. This promotional offer is limited to 1 (one) room per eligible member. This offer is not transferable. Accommodation is subject to availability and advanced bookings required. Crown Rewards points will not be awarded to the Crown Rewards member for accommodation booked at these special rates. Cash, debit or credit card payment only. This promotional rate offer is limited to 1 (one) room per eligible Crown Rewards member per night. Offer cannot be used in conjunction with any other offer including advance purchase, Crown Rewards discounts and other reward/redemption rates (including airlines). Cancellations within 24-hours of check-in will result in forfeiture of the full fee payable for the stay. Crown practises the responsible service of alcohol. A fee of 1.2% applies to accounts settled by credit card. Must be 18 years of age or older and not prohibited from entering the property of the promoter for any reason.
5. **Rates:** Rates are per room per night in all room categories.
6. **Inclusions:** Valet parking for one vehicle. Complimentary breakfast at Epicurean is available for two adults for guests staying at Crown Towers Perth and complimentary breakfast at Atrium is available for two adults for guests staying at Crown Metropol Perth and complimentary breakfast at Market & Co is available for guests staying at Crown Promenade Perth. One bottle of sparkling wine will be delivered to the guest room during the stay. If complimentary items are not redeemed prior to check out, they will be deemed forfeited. No cash value. Package inclusions are not transferable to other people.
7. **COVID-19:** The health and wellbeing of our guests and employees remains our number one priority and as such, Crown Perth has implemented a range of hygiene and physical distancing measures to ensure you have the safest experience. If you have been feeling unwell or are experiencing symptoms such as a cough, fatigue, headaches or fever, we kindly ask that you reschedule your stay. Mandatory contact registration is in place at Crown Perth. Guests must register their details using the SafeWA app prior to entering relevant venues, such as Crown Towers, Crown Metropol or Crown Promenade Perth. Unfortunately, unless you register your details at check-in, you will not be permitted to enter Crown Towers, Crown Metropol or Crown Promenade Perth. For more information about contact registration visit <https://www.crownhotels.com.au/covid-perth-guest-safety>
8. **Claim of Offer:** Eligible Members must call a representative of the Promoter on 1800 88 99 88 to redeem the Offer.

9. **Privacy:** The Promoter may collect entrants' personal information, including name and contact details, for purposes associated with the conduct of the Promotion, including publicising the results. Uses may also include future promotion, marketing and publicity. The Promoter may disclose this information to an associated entity or other companies acting on the Promoter's behalf, which may include those located overseas in accordance with the Promoter's Privacy Policy. Unless otherwise advised by the entrant, each entrant consents to the retention and use of their information in this manner.
10. **Force Majeure:** The Promoter will not be responsible for any forces of nature, acts of God, war (declared or undeclared), riot, explosion, acts of terrorism, labour or industrial dispute including strike, action or inaction of Government, forced or Government imposed closure of the venue or cessation of or interruption to trade and any other acts which are not reasonably within the control of the Promoter which may affect the Promotion. If one or more of these acts occur, the Promoter reserves the right to cancel the Promotion, defer the Promotion to a different date, or change these Terms and Conditions. Any change to the Promotion in these circumstances will be communicated to eligible entrants as soon as practicable.
11. **Lost, Delayed Communication:** The Promoter will not be responsible for any delayed, lost or misdirected mail or any other communication.
12. **Disputes:** In the event of a dispute, the decision of the Promoter is final and binding and no correspondence will be entered into.
13. **Alteration of Terms and Conditions:** The Promoter reserves the right to alter these Terms and Conditions to address any misinterpretation, misinformation or misunderstanding that may arise in the application of these Terms and Conditions, as is permitted by law. The Promoter's decision will be final.
14. **Acceptance of Terms and Conditions:** Participation in the Offer constitutes an acceptance of these Terms and Conditions.
15. **Cancellation of the Offer:** The Promoter reserves the right to cancel the Offer at any time for any reason whatsoever.