

Responsible Gambling



Gaming Information Terminals



Know the Electronic Games

Responsible Service of Gambling Team

Crown Perth encourages and urges everyone to gamble responsibly. A responsible gambler is a person who:

- > is in control of their gambling and sees gambling as entertainment
- > only gambles with money set aside for entertainment
- > never borrows money to gamble from friends, their credit card, or money set aside for other things
- > sets limits on the amount of money to spend on gambling
- > sticks to these limits and walks away when they are reached
- > recognises that you can't win in the long run and doesn't try to chase losses
- > is relaxed and sociable
- > is aware of family and friends
- > is happy to take frequent breaks

Crown Perth's dedicated Responsible Service of Gambling Team provides information and support to those who may need assistance with their gambling.

The Responsible Gambling Information Centre is located at the Riverside Entrance at the base of the escalators. The centre is open 24 hours a day, seven days a week. Call 1800 801 098 or visit gamblersresponsibly.com.au.

Gaming Information Terminals (GIT) contain important information about the odds and chances of winning at all the games in the Casino.

We encourage you take the time to view this information so that you can make an informed choice about the games you choose to play.

The terminals are in the following locations:

In the Casino



In the Pearl Room



★ Key: Gaming Information Terminals locations



A Guide to Gaming



Know the Odds



House Margins



Responsible Service of Gambling

A Guide to Gaming



Know the Odds



House Margins



Gambling is an exciting and very popular leisure activity that attracts a significant number of customers every year. Every day, Crown Perth welcomes approximately 22,000 customers* and many enjoy playing the wide variety of games.

Crown Perth is Western Australia's only licensed Casino and the playing of games is administered and governed by rules from the Gaming & Wagering Commission of Western Australia (Commission).

When considering a game you wish to play, we encourage you to know the chance of winning so you can make an informed choice. The rules of the games determine the house edge, which is the overall percentage of the monies wagered that the Casino can retain. Different house edges apply to each game or wager.

Electronic Games are basically games of chance, but some games, such as Poker and Blackjack, also involve an element of skill.

Crown has a wide variety of Electronic Gaming Machines available for play. More information on each of the games is available on request or at the Gaming Information Terminals located throughout the Casino.

*Figure correct as of January 2016

Government Regulations – Important information you should know

- > The Gaming & Wagering Commission of Western Australia (Commission) audits the operating programs of all Electronic Gaming Machines to ensure the games comply with the Rules of Play.
- > It is an offence for Crown Perth to change the operation of any Electronic Gaming Machine without Commission approval.
- > Regular checks are undertaken by the Commission to ensure all Electronic Gaming Machines operate within the Rules of Play.

What are the Rules of Play?

All Electronic Gaming Machines contain a computer program that controls and operates the game. All the games:

- > must be programmed to return at least 90% of turnover to the player; and
- > cannot be changed without the approval of the Commission.

It is important to understand that the return to the player of 90% is an average return over the long term of the machine and not individual player experiences.

What are the odds?

Due to the nature of electronic gaming, it is not possible to state the exact house margin for each wager. However, the house margin for each game is 10% or less over a long period of play.

For the odds and chances of winning at a particular game, please refer to the particular game information on the Gaming Information Terminals (see back of this brochure for location).

Electronic Games return different amounts to the player depending upon the game program. All games are programmed to return at least 90% of turnover to the player.

This means that for every \$1.00 wagered at a game, 90 cents will be returned to the player and 10 cents retained by the Casino over the long term.

However, the return to the player margin does not mean that every time \$1.00 is inserted into a machine, 90 cents will be returned to the player. It is based on the total play on a machine over a long period of time and not on individual player experiences.

Contrary to popular belief, the odds of winning are not affected by

- > playing a machine that has not had a payout for a long period of time;
- > playing a machine that someone has just received a payout on;
- > tapping, hitting or shaking the screen of a machine;
- > playing at a certain time of the day, or changing the way you touch the buttons.